

Agenda Item

People Select Committee

16^h March 2020

**PROGRESS UPDATE ON PREVIOUSLY AGREED RECOMMENDATIONS
– REVIEW OF DIGITAL OPTIMISATION**

Summary

Members are asked to consider the evidence and assessment of progress contained within the attached Progress Update on the implementation of previously agreed recommendations in relation to the review of Digital Optimisation (final report can be accessed via <http://www.egenda.stockton.gov.uk/aksstockton/images/att35493.pdf>).

Detail

1. Following the Cabinet consideration of scrutiny reports, accepted recommendations are then subject to a monitoring process to track their implementation.
2. Two main types of report are used. Initially this is by means of Action Plans detailing how services will be taking forward agreed recommendations. This is then followed by a Progress Update report approximately 12 months after the relevant Select Committee has agreed the Action Plan. Evidence is submitted by the relevant department together with an assessment of progress against all recommendations. Should members of the Select Committee agree, those recommendations which have reached an assessment of '1' are then signed off as having been completed.
3. If any recommendations remain incomplete, or if the Select Committee does not agree with the view on progress, the Select Committee may ask for a further update.
4. The assessment of progress for each recommendation should be categorised as follows:

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| 1 | Achieved (Fully) | The evidence provided shows that the recommendation has been fully implemented within the timescale specified. |
| 2 | On Track (but not yet due for completion) | The evidence provided shows that implementation of the recommendation is on track but the timescale specified has not expired. |
| 3 | Slipped | The evidence shows that progress on implementation has slipped. |

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| | | An anticipated date by which the recommendation is expected to become achieved should be advised and the reasons for the delay. |
| 4 | Not Achieved | <p>The evidence provided shows that the recommendation has not been fully achieved.</p> <p>An explanation for non achievement of the recommendation would be provided.</p> |

5. For progress update reports following the completion of a review, the relevant Link Officer(s) will be in attendance.
6. **Appendix A** (Review of Digital Optimisation) sets out the outstanding recommendation for this Committee. This is also supplemented by a number of appendices. Members are asked to review the update and indicate whether they agree with the assessment of progress.

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